



Matchmaking Services Agreement

Client Name:

Laurence Glestein

Start Date:

Dec 7, 2025

Service Package:

Matchmaking- Basic

Payment Method:

CC

1. Scope of Service & Payment Terms

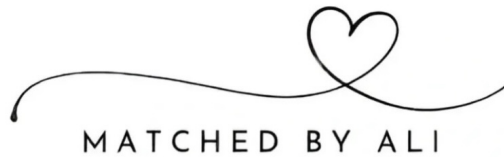
Client agrees to a 6-month matchmaking and coaching engagement with Matched by Ali (MBA). All payments are to be made in full, in advance, by the agreed-upon payment method. Service fees paid to MBA are 100% non-refundable, regardless of outcome, satisfaction, or perceived results. No guarantees are made regarding the number, frequency, or success of matches.

2. Voluntary Payment Acknowledgment

Client acknowledges that payment was made voluntarily and is considered final and non-reversible. Client agrees not to initiate chargebacks, reversals, or payment disputes under any circumstances.

3. Service Delivery and Expectations

Client acknowledges that services include introductions and coaching provided in good faith, based on the information shared by the client. MBA does not guarantee romantic success, compatibility, or the formation of



any relationship. Client is solely responsible for their conduct, choices, and communication throughout the process.

4. Coaching Disclaimer

Recognizing that coaching and consulting are not the same as professional mental health care or medical care, the use of our coaching or consulting services are not intended to be a substitute for medical or mental health treatment. You agree not to disregard or delay seeking medical advice as a result of information or guidance provided by MBA.

5. Liability and Emotional Risk

You understand and agree to take full responsibility for your wellbeing during the matchmaking or consulting process. You accept all outcomes and consequences resulting from your decisions and actions based on coaching or matchmaking guidance.

6. Legal Limitation of Liability

You will not hold MBA or its team liable for any loss or cost whatsoever, including but not limited to personal injury, emotional stress, or outcomes resulting from the matchmaking process. This includes claims brought by your heirs, successors, or assigns.

7. Non-Disparagement

Client agrees not to publicly or privately disparage MBA, its owners, employees, or services, including via social media, public reviews, or third-party complaints. Breach of this clause may result in legal action.

8. Confidentiality of Terms

Client agrees that the terms of this agreement, including the service structure, payment method, and deliverables, are confidential and proprietary. Client will not disclose these terms to any third party without prior written consent from Matched by Ali.



9. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the Province of Ontario, Canada. Any disputes shall be resolved under Ontario jurisdiction.

10. Acknowledgment of Terms

Client agrees that this Agreement represents the entire understanding of the parties and supersedes any prior discussions or representations. Client has read and voluntarily agrees to the terms set forth.

By signing below, I acknowledge and agree to all terms, including that all payments are final and non-refundable.

Client Signature:

Date:

Matched by Ali Representative:

Date: